



HWCLI

Health & Welfare Council of Long Island

Annual Report 2015

Mission

The mission of the Health and Welfare Council of Long Island (HWCLI) is to serve the poor and vulnerable people on Long Island by convening, representing, and supporting the organizations that serve them; and through:

- Illuminating the issues that critically impact them
- Organizing community and regional responses to their needs
- Advocacy; research; policy analysis
- Providing services, information and education

HWCLI and its members address issues impacting Long Island's most at-risk and vulnerable communities through four interlocking strategies



Over the past year, HWCLI's efforts have contributed to outcomes for at-risk and vulnerable Long Islanders including . . .

- Dialogue with the NYS Education Department to address equitable access to education for our newly enrolling students
- Expansion of legal services for newly arrived children to connect with their families
- Re-opening of the National Flood Insurance Program so individuals can receive the appropriate reimbursement from their flood insurance policy for rebuild and recovery
- Continuation of the Disaster Case Management program to ensure those most at-risk impacted by Superstorm Sandy have the assistance they need to navigate their recovery
- To date, the Roundtable has distributed over \$4.2 million in direct financial assistance to stabilize families impacted by Superstorm Sandy.
- Health insurance coverage to 1,294 children and families that didn't have access to comprehensive health care.
- Nutritional benefits and financial assistance for 4,130 families and seniors to manage their limited budgets

Board of Directors

Co-Chair Adrian Fassett, EOC of Suffolk, Inc.
Co-Chair Cynthia Scott, The Safe Center LI
Co-Vice Chair Robert Detor, Retired CEO The Long Island Home
Co-Vice Chair JoAnn D. Smith, Planned Parenthood of Nassau County
Treasurer David Nemiroff, Long Island Federally Qualified Health Centers
Secretary Deborah Schiff, North Shore-LIJ Health System
Immediate Past Chair Michael Stoltz, Association of Mental Health and Wellness
Counsel Thomas Maligno, Public Advocacy Center, Touro Law Center
President/CEO Gwen O'Shea, Health & Welfare Council of Long Island
David A. Bishop, Kirby McInerney LLP
Karen Boorshtein, Family Service League
Samuel Chu, Powersmith Home Energy Solutions
Gemma De Leon, Local 1102 RWDSU/UFCW
Lance W. Elder, EAC Network
Diana O'Neill, Long Island Volunteer Center
Kathy Rosenthal
Jeffrey S. Weir, PSEG Long Island

HWCLI STAFF

Lori Andrade, Chief Operations Officer
Olguine Charleston, Unmet Needs Roundtable Coordinator
Stephanie D'Haiti, AmeriCorps VISTA
Marissa Hiruma, Long Term Recovery Group Coordinator
Charita Johnson, Nutrition Outreach and Education Coordinator, Nassau
Peggy Kruger, Executive Assistant
Jennifer Kundla, Disaster Case Management Coordinator
Fatima Lasso, Nutrition Outreach and Education Coordinator, Suffolk
Dorothy Maples, Construction Coordinator
Gwen O'Shea, President/Chief Executive Officer
Jane O'Sullivan, Health Insurance Marketplace Associate
Suzanne Ranaudo, Fiscal Administrator
Erick Rojas, Policy Analyst
Angela Villegas, Health Insurance Marketplace Associate
Amanda Watral, Outreach Specialist

STUDENT INTERNS

Nuzhat Quaderi - Hofstra University Master of Public Health
Dari Lee Constantine - SUNY Old Westbury Bachelors in Public Health
Zulekia Corporan - Hofstra University Bachelors in Public Health
Benices Infante - SUNY Old Westbury Bachelors in Public Health
Kelly Nunez - SUNY Old Westbury Bachelors in Public Health
Karen Perez - Hofstra University Bachelors in Public Health



HWCLI's Current Focus Areas

As an anti-poverty organization, HWCLI works in traditional advocacy areas such as nutritional security and economic stability. HWCLI takes on new focuses areas when members identify a need or issue to be addressed. While there is no formula for taking on new focus areas, HWCLI strikes a balance between leading and representing its membership on behalf of those most vulnerable and at-risk on Long Island.

Access to Healthcare

- NYS Health Insurance Marketplace Enrollment and Outcomes Survey
- Community Health Assistance (CHA)
- Medicaid Redesign through Payment Reform (DSRIP)
- Marketplace Partner Coalition

Disaster Recovery

- Long Term Recovery Group and Subcommittees
- Unmet Needs Roundtable

Economic Stability

- EITC/VITA outreach and education

Nutritional Security

- Nutrition Outreach and Education Program in Nassau and Suffolk
- Long Island Anti-Hunger Initiative
- Anti-Hunger Taskforce

Regional Planning

- Pay for Success
- Long Island Unaccompanied Children Coalition

Message from President/CEO



HWCLI is focused on providing an opportunity for those serving the most vulnerable and at-risk to think innovatively and holistically about meeting the needs of our diverse populations in communities. Integrated, comprehensive, measurable care within a community is at the heart of HWCLI's work this year. This is because community matters, perhaps even more than we think, and in particular, here on Long Island.

A recent study from "The Equality of Opportunity Project", demonstrates the "causal effects of growing up in different counties on earnings in adulthood." The focus of the study was to discuss, "how can we improve economic opportunities for low-income children?" It ranked all 2483 counties in the nation on the impact growing up in that county had on adult earnings. Where did LI counties fall? Top 10? Top 100? Top 1000? Nassau County ranked 1626 and Suffolk 1460. More than 60% of counties nationwide provide better economic opportunity than Long Island including suburban communities like Fairfax, Virginia, Bergen, New Jersey, Macomb, Michigan, Worcester, Massachusetts and Contra Costa, California. The communities where upward mobility is prevalent have

environments with greater levels of civic engagement and more residential integration of affluent, middle class and poor families. Thus, it's not surprising why Long Island doesn't even make it into the top 100. This study found that every year of exposure to a better environment improves a child's chances of success. And improving a child's success, their economic success, not only benefits the child and the family, but the overall economy for their community.

Long Island, as a region has a long climb up the equity ladder. When we create access to economic opportunity for children in low income communities, we bring everyone up—from an economic and social perspective. There are new opportunities for Long Island do just that through a movement toward public/private partnerships driving social change through a matrix of outcomes based services provided by a collaboration of providers focused on meeting the needs of the community. Be it DSRIP or community schools or social innovation bonds, the desired social impact, using data and metrics, is determining the services that are provided within each community. While we cannot undo the racial and economic injustices of the past, determination and a proactive strategy can ensure that it does not continue and that we are responsive to the true demographics of Long Island. Otherwise, we run the risk of being ranked closer to 2483 and 2482, rather than 1 and 2.

While the work is complex, the meetings never ending and the days are long, the energy, the hope and the commitment of HWCLI's members build momentum and drive the work forward. And that is nothing short of invigorating and inspirational. Thank you to HWCLI's Board of Directors for their leadership and stewardship, HWCLI's members and partners for their commitment and support and HWCLI's staff for their daily dedication to at-risk and vulnerable Long Islanders.

- Gwen O'Shea

Message from Board Co-Chairs



As our two years of chairing HWCLI's Board of Directors come to a close, we are both so proud of the unique and essential role that the organization plays in advocating for at-risk and vulnerable Long Islanders and leading health and human service agencies on Long Island. These are challenging times. Quite frankly, we don't remember the last time it wasn't a challenging time for our sector and the people we serve! However, within this challenge comes some serious excitement. The game and the language around it are changing - and in some ways, for the better. Rather than being told "here's X dollars, try to do something with it," we are being asked "what does it cost to be successful? And how do you measure that?" In the redesign of the Medicaid program, which serves a significant portion of our clients, there is a value being placed on services - a value payment. While the jury is still out on whether or not the value translates to real dollars, the fact that the language has changed is somewhat astonishing. However, we, as a sector, have to stand firm for our value - ensuring that the talk is more than talk and transfers into payment. Starbucks doesn't apologize for the cost of its coffee. The health

and human service sector shouldn't either.

In the for-profit world, customers buy the product and can go someplace else if they are unsatisfied. Their satisfaction is the driving force and prices cover the full cost of doing business. In the non-profit sector, we struggle with a broken business model and have a customer base that is less empowered and with less choice. We need to fix both - which equates to value based payments and focus on the client/individual, rather than the entity.

For that reason, the very fabric of HWCLI - participation and leadership from the sector - is so critical. While we are using new language like "value payments", "adaptive capacity" and "shared risk", integrating technology and feverishly staying current with the digital age, never has there been a time when the role of HWCLI has been more relevant. Through its member working groups, convening and advocacy, HWCLI provides a conduit for sector and regional leaders to define this new language and frame the future.

If any of this is new to you, join us in the conversation. If any of this requires a second read to clarify what the path ahead looks like, join us, because we feel the same way. But, we believe that by working together, we'll achieve the best results for our communities and we may be pleasantly surprised at the outcome.

On behalf of HWCLI's Board of Directors, we thank you for your commitment, support and determination as we forge ahead in meeting changing needs, forming new solutions and ensuring a better Long Island for all.

- Adrian Fassett and Cindy Scott

Member Engagement

Convening membership meetings to bring best practices in service delivery and policy updates*



September 24, 2015

WYANDANCH RISING UPDATE

Sammy Chu, Commissioner, Suffolk County Department of Labor, Licensing and Consumer Affairs
Kimberly Jean-Pierre, Director, Wyandanch Community Resource Center
Antonio Martinez, Councilman, Town of Babylon
Anne Stewart, Director of Programs, Economic Opportunity Council of Suffolk



February 17, 2015

COMPREHENSIVE COMMUNITY SCHOOLS

Jane Quinn, Vice President and Director
National Center for Community Schools, Children's Aid Society

CHAT (Conversations in Health and Treatment) Overview

Dr. Steve Walerstein, Associate Chief Medical Officer & Senior
Vice President for Medical Affairs, North Shore LIJ Health System

While HWCLI works closely with over 300 organizations serving Long Islanders (from national partners to statewide, Long Island wide or specific to

AGENCY MEMBERS

Abilities Inc. at the Viscardi Center
American Red Cross on Long Island
Association of Mental Health & Wellness
Asthma Coalition of Long Island (American Lung Association of the Northeast)
Broadlawn Manor
Catholic Charities of the Diocese of Rockville Centre
Catholic Charities Archdiocese of NY
Cerini & Associates, LLP
Child Care Council of Nassau, Inc.
Child Care Council of Suffolk, Inc.
Community Development Corporation of Long Island
Community Programs Centers of Long Island
Concern for Independent Living
EAC, Inc.
Economic Opportunity Council of Nassau, Inc.
Economic Opportunity Council of Suffolk, Inc.
Empire Justice Center
Episcopal Ministries of Long Island
Family & Children's Association
Family Service League
HELP SUFFOLK and HELP USA and Affiliates
Hispanic Brotherhood of Rockville Centre, Inc.

Hispanic Counseling Center
Hope Floats Long Island Inc.
Hope For Youth
Interfaith Nutrition Network (The INN)
Island Harvest
Local 1102 RWDSU
Long Beach COAD
Long Island Adolescent & Family Services (LIAFS)
Long Island Advocacy Center
Long Island Against Domestic Violence
Long Island Cares Inc. – The Harry Chapin Food Bank
Long Island Council of Churches (LICC)
Long Island Federally Qualified Health Centers
Long Island GLBT Services Network
Long Island Housing Services Inc.
Long Island Minority AIDS Coalition (LIMAC)
Long Island Network of Community Services (LINCS)
Long Island Volunteer Center
Mental Health Association of Nassau County Inc.
MercyFirst
Middle Country Library Foundation
Nassau-Suffolk Hospital Council, Inc.



November 19, 2014

PAY FOR SUCCESS OVERVIEW

A working group of members, funders and Suffolk County government has been established to pursue Pay for Success on Long Island

Presented a summary of information HWCLI staff gained from attending White House House Eastern Summit on Pay for Success that was co-hosted by Laura and John Arnold Foundation and Nonprofit Finance Fund



April 22, 2015

DELIVERY SYSTEM REFORM INCENTIVE PROGRAM: TRANSITIONING CARE TO THE COMMUNITY

David Nemiroff, LCSW, Executive Director, Long Island Federally Qualified Health Centers, Inc., NUMC

Lead for Nassau Queens PPS, LLC

Joseph Lamantia, Chief of Operations for Population Health, Stony Brook Medicine,

Stony Brook Lead for Suffolk Care Collaborative

*Thank you to Marcum LLP for generously hosting HWCLI's 2015 membership meetings.

Nassau, Suffolk or a municipality within), it is especially grateful to the following partners whose membership dues allow us to continue our critical work.

Nassau/Suffolk Law Services Committee, Inc.
National Center for Suburban Studies at Hofstra University
New York Committee for Occupational Safety & Health (NYCOSH)
North American Mission Board/Southern Baptist Convention
North Shore Child & Family Guidance Center
Opportunities Industrialization Center of Suffolk
Options for Community Living, Inc.
Peace Valley Haven
Planned Parenthood of Hudson Peconic
Planned Parenthood of Nassau County
SCO Family of Services
Society of St. Vincent de Paul
South Oaks Hospital
Suffolk Perinatal Coalition
The Retreat, Inc.
The Safe Center LI
The Salvation Army Greater New York
U.S. Green Building Council – Long Island Chapter
Variety Child Learning Center
Wyandanch Homes & Property Development Corporation

INDIVIDUAL MEMBERS

Dave Bishop
Jamie Bogenschutz
Marian Conway
Miriam Deitsch
Gemma de Leon LoPresti
Peter Egan
Lance W. Elder
Adrian Fassett
Kevin Foley
Thomas & Linda Grooms & Ashford
Robert Heppenheimer
Judith Jacobs
Liana Jones
Helene & Robert Klipera
Ellen Labita
Gina LoBello
Thomas Maligno
Shereen Margolis
Margaret Martinez Malito
Jerry McCaffery

Philip Mickulas
David Napell
Diana O'Neil
Gwen O'Shea
Marge Rogatz
Kathy Rosenthal
Deborah Schiff
Cynthia Scott
JoAnn Smith
David Weiss

Coalition Coordination and Convening

Collaboration with member agencies and other partners is the core of HWCLI's work. While many organizations work with others, HWCLI is unique in that members are at the hub of its efforts. It performs its work by leading, convening and collaborating with member agencies and partners-ranging from those engaged at the civic level to those providing comprehensive health care. Every challenge and opportunity, from providing SNAP and health insurance enrollment to responding to Sandy to representing Long Island on state-wide policy and advocacy groups, is addressed with the subject matter experts within membership, who create robust and active working groups that strategically address pressing issues.

HWCLI's current working groups include: HWCLI's Board of Directors
 HWCLI Membership
 Long Island Long Term Recovery Group Executive Committee
 Long Island's Long Term Recovery Group
 Long Island's Unmet Needs Roundtable
 Long Island's Newly Arrived Children's Project
 HWCLI Health Care Navigation Workgroup
 HWCLI Regional Planning Steering Committee
 Long Island's Anti-Hunger Initiative

Long Islanders in need of improved health outcomes

911,571 at-risk and uninsured individuals are more likely to use the emergency room. To reduce avoidable hospital use by 25% over 5 years through DSRIP, members' services will be integrated with Suffolk & Nassau/Queens Preferred Provider Systems

What we're doing:

- Convened needs assessment working groups focused to inform the needs assessment in Nassau County
- Working with partners to influence planning process and how payment reform will be implemented on Long Island

Long Islanders still in need of recovery from Sandy

In the 3rd year of recovery, thousands are still working to reach full recovery and need assistance navigating the process

What we're doing:

- Convening the Long Term Recovery Group of 150 agencies in dozens of subcommittee meetings to sustain communication on recovery efforts
- Convening training workshops to support Disaster Case Managers' presentation of clients' needs to the Roundtable weekly that has resulted in distribution of over \$4.2 million.

Recently arrived children from Central America to Long Island in need of services

Many of the 3,337 children have experienced trauma before, during and after their journeys, barriers to registering and placement in schools, and barriers to legal representation

What we're doing:

- Convening 75 legal, education, human service and immigration advocates weekly to leverage resources to increase legal services provided, advocate for NYS enforcement of registration and enrollment into schools and integrate mental health services

Long Islanders in need of assistance navigating health insurance

Many Long Islanders enrolled into health insurance for the first time using the Marketplace and needed help choosing their options

What we're doing:

- Convening 9 enrollment agencies quarterly to identify barriers to utilizing marketplace and coordinate services
- Developed a Google map to help with inter-agency referrals

Advocacy

HWCLI's advocacy efforts are always focused on increasing access and equity for Long Island's at-risk and vulnerable communities. These advocacy efforts can be in response to a newly identified need such as Sandy or recently arrived children; introduction, cut, expansion or expiration of a policy or bill such as the Farm Bill; government budget cycle on the local, state or federal level; or development of a new program such as Delivery System Reform Incentive Program (DSRIP) or the Affordable Care Act (ACA). Many times, HWCLI's members and partners across the region and state will call us to ask us for help with an issue. At times, HWCLI's advocacy is very public through coalition building, press conferences, and letter campaigns. Other times, it is behind the scenes through private meetings and strategy sessions. Be it out in front or in the background, HWCLI's advocacy efforts are independent of the interests of solely preserving agencies, unbiased toward one community over another, politically neutral and ALWAYS in the best interest of at-risk and vulnerable Long Islanders.

Some of HWCLI's recent advocacy efforts include:



Disaster Response

HWCLI and its partners successfully advocated with Long Island's congressional representatives and New York State for the continuation of Disaster Case Management.

Unaccompanied Children

HWCLI and its partners advocated with NYS Department of Education to enforce proper registration and enrollment policies in Long Island school districts leading to positive change in many districts.

Nutritional Security

HWCLI met with Suffolk County Department of Social Services to identify ways HWCLI could work with DSS staff to increase access to SNAP for clients. HWCLI SNAP staff and Suffolk DSS Benefit Supervisors have established a weekly communication system to identify barriers for clients seeking SNAP benefits and develop solutions together to best meet the needs of clients.

Access to Healthcare

HWCLI and its partners are advocating with Nassau's and Suffolk's PPS for a comprehensive and culturally competent health and human service delivery network.



Meeting Community Needs



With support from the New York State Health Foundation, we enrolled 1,294 clients through the New York State of Health Marketplace.

CLIENTS TELL US...

"I have access to preventative care. I can go to the doctor to prevent viruses and illnesses."

"I feel like I have a new lease on life. I feel good. . . . It's the simple things, like not being worried."

"I feel more secure going to the doctor for anything I may need. I'm entering in an age in which I need to take care of myself."



Through the Unmet Needs Roundtable, we distributed over \$4.2 million dollars to households still working toward recovery from Sandy.

CLIENTS TELL US...

"I would like to express my heartfelt gratitude for the generosity extended to me by the Donors of the Unmet Needs Roundtable. The gift of three months rental assistance will allow me to remain in a safe environment while I continue the New York Rising process for replacement of my mobile home. Without this gift, I would be homeless. A thousand thank you's could not adequately capture my sincere gratefulness. God Bless you all for the work you are doing to assist myself and countless other Sandy Survivors."



**Supplemental
Nutrition
Assistance
Program**

**Putting Healthy Food
Within Reach**

We enrolled 4,130 individuals into SNAP while connecting clients with other services including financial literacy, heating/utility programs, and health insurance

CLIENTS TELL US...

"I can eat not fearing it will increase my debt"

"I wouldn't be able to eat without SNAP"

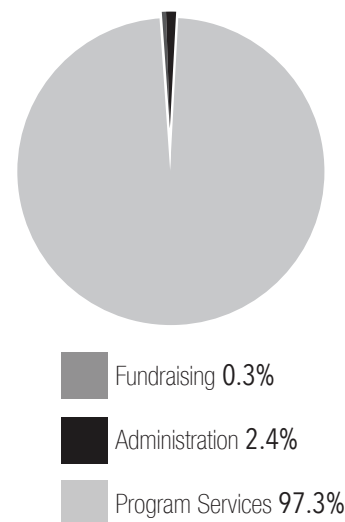
"I now can pay bills with money that I used to have to spend on food"

Financials

HWCLI is grateful to all of its vital supporters. An extraordinary highlight of 2014:

HWCLI, along with a member agency, Long Island Housing Partnership, was chosen as the 2014 Neighborhood Builders Award Winner, for the Long Island Market. HWCLI is grateful and honored to receive this award, one of the most competitive in the field.

BALANCE SHEET		2014
Assets	Current	4,565,518.00
	Non Current (including equipment)	133,645.00
	Total Assets	4,699,163.00
Liabilities and Net Assets	Current Liabilities	127,471.00
	Total liabilities	127,471.00
	Net Assets	4,571,692.00
	Total Liabilities and Net Assets	4,699,163.00
Statement of Activities		
Support and revenue	Total support and revenue	4,472,808.00
Expenses	Personnel and Fringe	1,164,151.00
	Non Personnel	2,835,087.00
	Total Expenses	3,999,238.00
	Excess of Revenue	473,570.00
	Net Assets - 1/1/14	4,098,122.00
	Net Assets - 12/31/14	4,571,692.00
Expenses	Program Services	3,892,298.00
	Administration	93,744.00
	Fundraising	13,196.00
	Total Expenses	3,999,238.00



Provided by: Condon, O'Meara McGinty & Donnelly LLP

Supporters

American Red Cross
 Army and Horace Hagedorn Fund, New York Community Trust
 Bank Of America
 Bethpage Federal Credit Union
 Build it Back Better Fund
 Capital One
 Carlyle on the Green
 CGAA
 Condon O'Meara McGinty & Donnelly
 Citi
 Community Service Society New York

Hunger Solutions NY
 Long Island Children's Fund
 Long Island Community Foundation
 Make The Road
 Manhasset Community Fund, Greentree Foundation
 MARCUM, LLP
 MAZON: A Jewish Response to Hunger
 Mejias, Milgrim and Alvarado
 New York Community Bank Foundation
 New York State Department of Health
 New York State Health Foundation

North Shore LIJ Health Systems
 NY Community Trust
 NYS Office of Temporary and Disability Assistance
 Pritchard Charitable Trust
 PSEGLI
 Public Health Solutions
 Sandy River Charitable Foundation
 United Way of Long Island
 Women's Fund Of Long Island

Roundtable Donors

AARP
 American Red Cross
 Bank of America
 Bethpage Federal Credit Union
 Catholic Charities Community Services, Archdiocese of New York
 Islamic Relief USA

Lutheran Social Services of New York
 NECHAMA Jewish Response to Disaster
 Newsday Charities, a McCormick Foundation Fund
 New York Annual Conference of the United Methodist Church
 New York Community Bank Foundation
 Robin Hood Relief Fund

Salvation Army of Greater New York
 Unitarian Universalist Congregation at Shelter Rock
 United Way of Long Island
 United Way Worldwide – Hurricane Sandy Recovery Fund



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